STATE OF NEBRASKA

EQUAL OPPORTUNITY COMMISSION



ANNUAL REPORT

Fiscal Year 2008/2009

www.neoc.ne.gov

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Over the past forty years, the State of Nebraska Equal Opportunity Commission has worked diligently to eliminate discrimination. In addition to investigating allegations of discrimination, the NEOC places a significant focus on education and prevention. We believe strongly in educating Nebraska on what illegal discrimination encompasses. Consequently, we work closely with businesses, companies, property owners, *and* private individuals. Annually, the agency works with roughly 8,000 persons in a variety of different capacities.

We strive to fulfill our mission to eliminate discrimination in the areas of employment, housing, and public accommodations by educating people.

Whenever possible, we partner with other agencies—local, state, and federal—to meet this challenge. Please feel free to contact our staff, the Director, or a Commissioner if you have any questions about our agency.

TABLE 1: CASE DISPOSITIONS FROM 2002/03 TO 2008/09

| FISCAL YEAR | 02/03 | 03/04 | 04/05 | 05/06 | 06/07 | 07/08 | 08/09 |
|---------------------------------|-------|-------|-------|-------|-------|-------|-------------|
| New Cases Filed | 1,337 | 1,483 | 1,507 | 1,365 | 1,166 | 1,226 | *3 1,374 |
| Cases Closed | 1,313 | 1,385 | 1,391 | 1,337 | 1,281 | 1,288 | *1 1,330 |
| Cases To Be Completed | 1,096 | 1,195 | 1,311 | 1,342 | 1,228 | 1,166 | *2 1,211 |
| Conciliations Attempted | 76 | 123 | 110 | 82 | 119 | 56 | 65 |
| P.D.S./Mediation | 108 | 127 | 139 | 75 | 77 | 111 | 99 |
| Public Hearings Ordered | 11 | 14 | 24 | 10 | 30 | 4 | 6 |
| Public Hearings Final Orders | 12 | 8 | 14 | 26 | 31 | 9 | 4 |
| Public Hearings Pending | 7 | 13 | 23 | 7 | 6 | 1 | 3 |

^{*1} Includes 1,266 Commission initial actions; 58 actions on cases in the conciliation stage; decision on 4 cases in the public hearing stage; and 2 cases pursuant to civil action (housing).

^{*2} Includes cases to be investigated (1,193); cases in conciliation (14); cases in public hearing (3); and housing cases in civil action (1).

^{*3 157} of this number consisted of a large group filing.

TABLE 2: CASES OF ALLEGED DISCRIMINATION FILED DURING PREVIOUS AND CURRENT YEARS BY STATUTE

2002/03 - 2008/09

| YEAR | FEPA | EQ PAY | AGE | HOUSING | PUBLIC ACCOMM. | TOTAL |
|---------|-------|--------|-----|---------|-------------------|-------|
| 2002/03 | 1,030 | 23 | 203 | 54 | 27 | 1,337 |
| 2003/04 | 1,090 | 21 | 226 | 94 | 52 | 1,483 |
| 2004/05 | 1,113 | 20 | 288 | 36 | 50 | 1,507 |
| 2005/06 | 967 | 20 | 276 | 83 | 19 | 1,365 |
| 2006/07 | 837 | 14 | 220 | 57 | 38 | 1,166 |
| 2007/08 | 876 | 12 | 235 | 66 | 37 | 1,226 |
| 2008/09 | 997 | 23 | 253 | 68 | 33 | 1,374 |

FEPA -FAIR EMPLOYMENT PRACTICE ACT

EQ PAY -EQUAL PAY ACT OF NEBRASKA

AGE -ACT PROHIBITING UNJUST DISCRIMINATION IN

EMPLOYMENT BECAUSE OF AGE

HOUSING -NEBRASKA FAIR HOUSING ACT

PUBLIC ACCOM. -NEBRASKA CIVIL RIGHTS ACT OF 1969 (PUBLIC

ACCOMMODATIONS)

OTHER CASE CHARACTERISTICS:

With our case tracking system, we are able to get an accurate count of the descriptive data for our case intake and production. Some of the data is summarized in the tables that follow:

TABLE 3: BASIS OF CHARGES FILED BY STATUTE FY 2008/09

EMPLOYMENT HOUSING/PUBLIC ACCOM.

| BASIS | FEPA | EQ PAY | AGE | HOUSING | PUBLIC ACCOM. | TOTALS |
|--------------------------------|------|-----------|-----|---------|------------------|--------|
| RACE | 290 | 0 | 0 | 22 | 25 | 337 |
| COLOR | 253 | 0 | 0 | 17 | 24 | 294 |
| SEX | 249 | 22 | 0 | 9 | 6 | 286 |
| SEX-PREGNANCY | 38 | 0 | 0 | 0 | 0 | 38 |
| AGE (40-70) | 0 | 0 | 244 | 0 | 0 | 244 |
| RELIGION | 190 | 0 | 0 | 0 | 3 | 193 |
| NATIONAL ORIGIN/ ANCESTRY | 292 | 0 | 0 | 19 | 9 | 320 |
| DISABILITY | 279 | 0 | 0 | 28 | 0 | 307 |
| MARITAL STATUS | 3 | 0 | 0 | 0 | 0 | 3 |
| FAMILIAL STATUS | 0 | 0 | 0 | 8 | 0 | 8 |
| RETALIATION | 379 | 6 | 46 | 11 | 14 | 456 |
| RETALIATION (Whistleblower) | 71 | 0 | 0 | 0 | 0 | 71 |

The Public Accommodations Act and Housing Act do not provide coverage in the areas of Marital Status and Age Discrimination.

TABLE 4: ISSUES IN EMPLOYMENT AND PUBLIC ACCOMMODATIONS CHARGES FILED IN FY 2008/09

| <u>ISSUE</u> | <u>NUMBI</u> |
|------------------------------------|--------------|
| Discharge | 721 |
| Terms and Conditions of Employment | 381 |
| Harassment | 369 |
| Discipline | 210 |
| Reasonable Accommodation | 180 |
| Failure to Hire | 132 |
| Constructive Discharge | 111 |
| Union Representation | 82 |
| Wages | 74 |
| Assignment | 71 |
| Sexual Harassment | 53 |
| Suspension | 50 |
| Failure to Promote | 46 |
| Failure to Train | 42 |
| Other | 35 |
| Demotion | 32 |
| Intimidation | 29 |
| Layoff | 27 |
| Public Accommodation Issue | 26 |
| Benefits-Insurance | 12 |
| References Unfavorable | 12 |
| Benefits | 11 |
| Prohibited Medical Inquiry/Exam | 9 |
| Reinstatement | 7 |
| Exclusion | 7 |
| Testing | 5 |
| Benefits-Retirement/Pension | 3 |
| Severance Pay Denied | 2 |
| Job Classification | 2 |
| Maternity | 1 |
| Posting Notice | 1 |
| Qualifications | 1 |
| Recall | 1 |
| Referral | 1 |
| Involuntary Retirement | 1 |
| Seniority | 1 |
| Tenure | 1 |

TABLE 5: ISSUES IN HOUSING CHARGES FILED FY 2008/09

| <u>ISSUE</u> | <u>NUMBE</u> |
|--|--------------|
| Terms, Conditions, Privileges Relating to Rental | 23 |
| Discriminatory Terms, Conditions, Privileges, or Services and Facilities | 14 |
| Discriminatory Acts under Section 818 (coercion, etc.) | 13 |
| Failure to Make Reasonable Accommodations | 11 |
| Refusal to Rent | 8 |
| Refusing to Provide Municipal Services or Property | 3 |
| Discrimination in Services and Facilities Relating to Rental | 2 |
| Refusal to Rent and Negotiate for Rental | 1 |
| Discriminatory Advertising Statements and Notices | 1 |
| Otherwise Deny or Make Housing Available | 1 |
| Other Discriminatory Acts | 1 |
| Failure to Provide an Accessible Building Entrance | 1 |

TABLE 6: COMPLAINANT CHARACTERISTICS

FY 06/07

| RACE | MALE | FEMALE | TOTAL | PERCENT |
|---------------------------------------|-------------|---------------|--------------|----------------|
| White | 199 | 344 | 543 | 47% |
| Black | 177 | 172 | 349 | 30% |
| Hispanic/Mexican | 68 | 74 | 142 | 12% |
| Asian/Pacific Islander | 3 | 8 | 11 | 1% |
| Nat Am/Al Nat | 7 | 8 | 15 | 1% |
| Middle Eastern | 2 | 0 | 2 | 0% |
| Other | 52 | 51 | 103 | 9% |
| TOTAL CHARGES FILED BY INDIVIDUALS | 508 | 657 | 1,165 | |
| NEOC Initiated/Multiple Entities | | | 1 | 0% |
| TOTAL OF ALL CHARGES | 508 | 657 | 1,166 | 100% |

FY 07/08

| RACE | MALE | FEMALE | TOTAL | PERCENT |
|---------------------------------------|-------------|---------------|--------------|----------------|
| White | 222 | 314 | 536 | 44% |
| Black | 175 | 209 | 384 | 31% |
| Hispanic | 86 | 63 | 149 | 12% |
| Asian/Pacific Islander | 11 | 11 | 22 | 2% |
| Nat Am/Al Nat | 8 | 8 | 16 | 1% |
| Middle Eastern | 18 | 2 | 20 | 2% |
| Other | 28 | 50 | 78 | 6% |
| TOTAL CHARGES FILED BY INDIVIDUALS | 548 | 657 | 1,205 | |
| NEOC Initiated/Multiple Entities | | | 21 | 2% |
| TOTAL OF ALL CHARGES | 548 | 657 | 1,226 | 100% |

| RACE | MALE | FEMALE | TOTAL | PERCENT |
|---------------------------------------|-------------|---------------|--------------|----------------|
| White | 238 | 337 | 575 | 41% |
| Black | 282 | 233 | 515 | 37% |
| Hispanic/Mexican | 71 | 78 | 149 | 11% |
| Asian/Pacific Islander | 4 | 2 | 6 | 1% |
| Nat Am/Al Nat | 5 | 5 | 10 | 1% |
| Middle Eastern | 13 | 2 | 15 | 1% |
| Other | 47 | 52 | 99 | 7% |
| TOTAL CHARGES FILED BY INDIVIDUALS | 660 | 709 | 1,369 | |
| NEOC Initiated/Multiple Entities | | | 5 | 1% |
| TOTAL OF ALL CHARGES | 660 | 709 | 1,374 | 100% |

TABLE 7: TOP TEN RESPONDENT BUSINESS TYPES FOR CHARGES FILED

| \mathbf{FY} | 06/07 | |
|---------------|-------|--|
| 1 1 | VU/V/ | |

| TYPE OF BUSINESS | <u>NUMBER</u> | PERCENT |
|--------------------------------------|---------------|----------------|
| 1. General Government | 68 | 6% |
| 2. Miscellaneous Business Services | 57 | 5% |
| 3. Eating, Drinking Places | 57 | 5% |
| 4. Real Estate Operators and Lessors | 54 | 5% |
| 5. Services, NEC | 46 | 4% |
| 6 Nursing, Personal Care Facilities | 39 | 3% |
| 7. Miscellaneous Manufactures | 37 | 3% |
| 8. Hospitals | 35 | 3% |
| 9. Personnel Supply Services | 33 | 3% |
| 10. Colleges and Universities | 30 | <u>2%</u> |
| TOTAL OF TOP TEN | 456 | 39% |
| TOTAL OF ALL CHARGES | 1,166 | 100% |

FY 07/08

| TY | PE OF BUSINESS | <u>NUMBER</u> | PERCENT |
|-----|-----------------------------------|---------------|----------------|
| 1. | Eating, Drinking Places | 63 | 5% |
| 2. | Miscellaneous Business Services | 60 | 5% |
| 3. | Real Estate Operators and Lessors | 60 | 5% |
| 4. | Nursing, Personal Care Facilities | 55 | 4% |
| 5. | Hospitals | 50 | 4% |
| 6. | General Government, NEC | 48 | 4% |
| 7. | Miscellaneous Manufactures | 46 | 4% |
| 8. | Personnel Supply Services | 40 | 3% |
| 9 | Services, NEC | 31 | 3% |
| 10. | Meat Products | 29 | 2%_ |
| TO | TAL OF TOP TEN | 482 | 39% |
| TO | TAL OF ALL CHARGES | 1,226 | 100% |

| TYPE OF BUSINESS | <u>NUMBER</u> | PERCENT |
|---|---------------|----------------|
| 1. Meat Products | 139 | 10% |
| 2. Labor Organizations | 79 | 6% |
| 3. Eating, Drinking Places | 77 | 6% |
| 4. General Government NEC | 73 | 5% |
| 5. Real Estate Operators and Lessors | 67 | 5% |
| 6. Hospitals | 41 | 3% |
| 7. Miscellaneous Business Services | 38 | 3% |
| 8. Nursing and Personal Care Facilities | 35 | 2% |
| 9. Health and Allied Services, NEC | 26 | 2% |
| 10. Colleges and Universities | <u>26</u> | <u>2</u> % |
| TOTAL OF TOP TEN | 601 | 44% |
| TOTAL OF ALL CHARGES | 1,374 | 100% |

TABLE 8: TOP TEN COUNTIES FOR CHARGES FILED

| COUNTY | NUMBER | <u>PERCENT</u> |
|----------------------|-----------|----------------|
| 1. Douglas | 580 | 50% |
| 2. Lancaster | 230 | 18% |
| 3. Sarpy | 43 | 4% |
| 4. Hall | 40 | 3% |
| 5. Scotts Bluff | 38 | 3% |
| 6. Dodge | 21 | 2% |
| 7. Platte | 14 | 2% |
| 8. Adams | 13 | 2% |
| 9. Box Butte | 12 | 1% |
| 10. Madison | 12 | <u>1</u> |
| 11. Dakota | <u>12</u> | <u>1%</u> |
| TOTAL OF TOP TEN | 1,015 | 87% |
| TOTAL OF ALL CHARGES | 1,166 | 100% |

FY 07/08

| <u>CO</u> 1 | <u>UNTY</u> | <u>NUMBER</u> | PERCENT |
|----------------------|--------------|---------------|----------------|
| 1. | Douglas | 605 | 49% |
| 2. | Lancaster | 242 | 20% |
| 3. | Sarpy | 61 | 5% |
| 4. | Scotts Bluff | 53 | 5% |
| 5. | Hall | 28 | 2% |
| 6. | Holt | 18 | 2% |
| 7. | Buffalo | 15 | 1% |
| 8. | Adams | 14 | 1% |
| 9. | Dakota | 13 | 1% |
| 10. | Box Butte | <u>12</u> | <u>1%</u> |
| TOTAL OF TOP TEN | | 1,061 | 87% |
| TOTAL OF ALL CHARGES | | 1,226 | 100% |

| | | 1 1 00/05 | |
|-----------|--------------------|-----------|----------------|
| <u>CO</u> | <u>UNTY</u> | NUMBER | PERCENT |
| 1. | Douglas | 594 | 43% |
| 2. | Lancaster | 237 | 18% |
| 3. | Hall | 197 | 15% |
| 4. | Sarpy | 64 | 5% |
| 5. | Scotts Bluff | 44 | 3% |
| 6. | Dawson | 18 | 1% |
| 7. | Platte | 17 | 1% |
| 8. | Lincoln | 17 | 1% |
| 9. | Madison | 15 | 1% |
| 10. | Buffalo | 13 | <u> </u> |
| TO | TAL OF TOP TEN | 1,216 | 89 % |
| TO | TAL OF ALL CHARGES | 1,374 | 100% |

TABLE 9: CHARGES NOT DOCKETED

In FY 08/09, the Commission conducted a total of 1,483 intake interviews, or screenings, which did not result in the docketing of a charge of discrimination.

FY 08/09

| Reason for Non-Filing | Lincoln | Omaha | Scottsbluff | Totals |
|-------------------------------|----------------|--------------|--------------------|---------------|
| 1. Respondent has too few | 24 | 51 | 7 | 82 |
| employees | | | | |
| 2. Allegations outside the | 23 | 27 | 6 | 56 |
| Statute of Limitations | | | | |
| 3. Complainant had no | 191 | 279 | 31 | 501 |
| standing or basis to file | | | | |
| 4. Informed of right to file, | 395 | 404 | 45 | 844 |
| but declined to file | | | | |
| TOTAL NON-DOCKETED | 633 (43%) | 761 (51%) | 89 (6%) | 1,483 (100%) |

TABLE 10: TECHNICAL ASSISTANCE TO THE PUBLIC

In addition to conducting screenings which led to no formal action by the Commission, the Commission staff also fielded 3,631 other inquiries from the public in FY 08/09. The inquires can be broken down as follows:

FY 08/09

| Contact Type | <u>Lincoln</u> | <u>Omaha</u> | Scottsbluff | Totals |
|-------------------------------|----------------|--------------|--------------------|---------------|
| 5. General Questions | 352 | 1292 | 93 | 1,737 |
| Answered | | | | |
| 6. Employer Inquires | 259 | 87 | 3 | 349 |
| 7. Information Sent | 71 | 46 | 22 | 139 |
| 8. Referred to an appropriate | 126 | 142 | 25 | 293 |
| source of assistance | | | | |
| 9. Complainant Inquiry | 377 | 637 | 99 | 1,113 |
| TOTALS | 1,185 (33%) | 2,204 (61%) | 242 (6%) | 3,631 (100%) |
| TOTALS - ALL CONTACTS | 1,818 (36%) | 2,965 (58%) | 331 (6%) | 5,114 (100%) |

Along with the above stated data, there were 25,419 hits to the NEOC home page in FY 08/09. The web site is updated at least two times a month. The web site allows people to check upcoming Commission Meeting information, as well as Education and Outreach activities. Individuals also have the opportunity to learn about the Commission, the laws, and how to file a complaint.

TABLE 11: COMMISSION DETERMINATIONS

| | | FY 06/07 | FY 07/08 | FY 08/09 |
|--|---------------------------------|-------------|-------------|-------------|
| Reasonable Cause | NEOC (moved to conciliation) | 91 | 52 | 61 |
| | Adopted (moved to conciliation) | 2 | 0 | 7 |
| No Reasonable Cause | NEOC | 784 | 818 | 867 |
| | Adopted | 122 | 75 | 167 |
| Pre-Determination Settlement | NEOC | 37 | 78 | 52 |
| | Adopted | 14 | 7 | 27 |
| Mediation | NEOC | 26 | 26 | 20 |
| | Adopted | 0 | 0 | 0 |
| Withdrawal With Settlement | NEOC | 32 | 29 | 9 |
| | Adopted | 2 | 9 | 5 |
| Withdrawal Without Settlement | NEOC | 30 | 31 | 14 |
| | Adopted | 0 | 0 | 11 |
| Failure to Locate | NEOC Adopted | 12 0 | 11 4 | 3 |
| Failure to Cooperate | NEOC | 44 | 52 | 4 |
| | Adopted | 0 | 2 | 1 |
| Lack of Jurisdiction | NEOC Adopted | 31 | 50 0 | 37 3 |
| Complainant Filing/Filed in Court | NEOC | 12 | 16 | 17 |
| | Adopted | 8 | 14 | 20 |
| Other | NEOC Adopted | 2 3 | 5 0 | 8 1 |
| Successful Conciliations | NEOC | 29 | 15 | 23 |
| | Adopted | 0 | 0 | 5 |
| Unsuccessful Conciliations (moved to public hearing or civil action) | NEOC | 32 | 6 | 7 |
| | Adopted | 0 | 0 | 0 |

Table 11: COMMISSION DETERMINATIONS (continued)

| | | FY 06/07 | FY 07/08 | FY 08/09 |
|------------------------|-----------------------------------|-------------|-------------|-------------|
| Conciliations | Respondent Out of Business | 0 | 0 | 0 |
| | No Jurisdiction | 0 | 0 | 0 |
| | Failure to Accept Relief | 0 | 0 | 0 |
| | Failure to Cooperate | 0 | 0 | 0 |
| | Unable to Locate Complainant | 2 | 0 | 0 |
| | Withdrawal With Settlement | 0 | 0 | 0 |
| | Withdrawal Without Settlement | 0 | 0 | 0 |
| | Dismissals | 34 | 24 | 16 |
| | Complainant Filing/Filed in Court | 22 | 11 | 12 |
| | Adopted | 0 | 0 | 2 |
| Public Hearings | For Complainant | 9 | 3 | 1 |
| | For Respondent | 12 | 2 | 0 |
| | Negotiated Settlement | 3 | 1 | 2 |
| | Withdrawal With Settlement | 1 | 0 | 0 |
| | Withdrawal Without Settlement | 1 | 0 | 0 |
| | Failure to Locate | 1 | 0 | 0 |
| | Failure to Cooperate | 3 | 1 | 0 |
| | No Jurisdiction | 0 | 0 | 0 |
| | Bankruptcy of Respondent | 0 | 0 | 0 |
| | Complainant Filing/Filed in Court | 1 | 0 | 1 |
| | Other | 0 | 2 | 0 |
| | Adopted | 0 | 0 | 0 |
| Civil Action (Housing) | Negotiated Settlements | 0 | 1 | 0 |
| _ | Lack of Jurisdiction | 0 | 0 | 0 |
| | Other | 0 | 1 | 2 |

TABLE 12: COMMISSION INITIAL DETERMINATIONS (CLOSED CASES)
BY STATUTE
FY 08/09

| FAIR | | | | | |
|-------------------|------------|--------------|---------|---------------|---------------|
| EMPLOYMENT | | EQUAL | | PUBLIC | |
| PRACTICE ACT | AGE | PAY | HOUSING | ACCOMM. | TOTALS |
| 918 | 235 | 16 | 64 | 33 | 1.266 |

TABLE 13: LACK OF JURISDICTION BREAKDOWN

| REASON FOR LACK OF JURISDICTION | FY 06/07 |
|--|----------|
| Not enough employees | 17 |
| No employer/employee relationship | 6 |
| Untimely filed | 5 |
| Complainant signed a valid release of claims | 4 |
| Respondent no longer in business | 1 |
| Other | 1 |
| TOTAL | 34 |

| REASON FOR LACK OF JURISDICTION | FY 07/08 |
|---|----------|
| Not enough employees | 21 |
| Untimely filed | 13 |
| No employer/employee relationship | 8 |
| Other | 3 |
| No Standing to File under the Public Accommodations Law | 1 |
| Harms Occurred Out of State | 1 |
| Complainant Didn't Work in Nebraska | 1 |
| Respondent No Longer in Business | 1 |
| Respondent Not an Employer Under the Law | 1 |
| TOTAL | 50 |

| REASON FOR LACK OF JURISDICTION | FY 08/09 |
|--|----------|
| Not enough employees | 16 |
| No employer/employee relationship | 11 |
| Untimely filed | 6 |
| Other | 3 |
| Respondent no longer in business | 2 |
| Respondent Not an Employer Under the Law | 1 |
| Respondent Does Not Offer Services to the General Public | 1 |
| TOTAL | 40 |

TABLE 14: COMPARATIVE CAUSE/SETTLEMENT FIGURES

FY 02/03 - 08/09

| | Cause & Settlements | Combined |
|-------------|--|------------------------|
| Fiscal Year | Percent of Initial Determinations | Number of Cases |
| 02/03 | 18.1 | 238 |
| 03/04 | 21.0 | 294 |
| 04/05 | 20.3 | 283 |
| 05/06 | 15.7 | 212 |
| 06/07 | 17.5 | 204 |
| 07/08 | 15.7 | 201 |
| 08/09 | 13.6 | 181 |

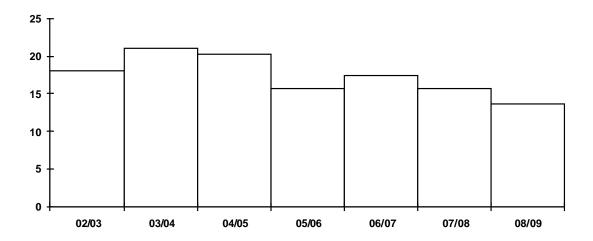


TABLE 15: ALTERNATIVE DISPUTE RESOLUTION

| | FY 05/06 | FY 06/07 | FY 07/08 | FY 08/09 |
|---|----------|----------|----------|----------|
| Sent for Mediation | 52 | 65 | 68 | 60 |
| Successful Mediation | 14 | 26 | 26 | 20 |
| Failed Mediation | 15 | 15 | 14 | 15 |
| Pre-Determination Settlement | 7 | 12 | 21 | 13 |
| Withdrawal with Settlement | 5 | 2 | 6 | 2 |
| No Longer Wanted to Pursue Mediation | 6 | 9 | 1 | 8 |
| Pending | 7 | 8 | 9 | 10 |

NEOC developed the Alternative Dispute Resolution (ADR) Program in 2004/2005. The focus of ADR is to resolve pending charges prior to a determination being issued by the Commission. Mediation typically involves the parties meeting face to face with a mediator to discuss resolution whereas the Pre-Determination Settlement (PDS) process involves discussion of resolution between the parties as relayed (usually via telephone) by the mediator or NEOC staff. As indicated in Table 15, occasionally parties who express interest in mediation enter into a PDS agreement without actually participating in a face-to-face mediation; therefore, requests for mediation versus PDS are not mutually exclusive.

NOTES/HIGHLIGHTS:

In FY 2005/2006: out of 41 cases attempted in ADR, 63% were successfully resolved. In FY 2006/2007: out of 55 cases attempted in ADR, 73% were successfully resolved. In FY 2007/2008: out of 67 cases attempted in ADR, 79% were successfully resolved. In FY 2008/2009: out of 50 cases attempted in ADR, 70% were successfully resolved.

TABLE 16: TOTAL MONETARY RELIEF OBTAINED

| | 2002/03 | 2003/04 | 2004/05 | 2005/06 | 2006/07 | 2007/08 | 2008/09 |
|--------------------------------------|-------------|-----------|-----------|-----------|-----------|-----------|------------|
| Pre- Determination Settlements | \$ *554,011 | \$186,508 | \$194,423 | \$120,856 | \$145,378 | \$248,087 | \$ 162,688 |
| Mediation | 0 | 155,733 | 197,098 | 128,201 | 108,550 | 242,935 | 154,925 |
| Withdrawals with Settlement** | 134,538 | 97,516 | 206,407 | 165,027 | 115,385 | 221,450 | 93,360 |
| Conciliation | 84,900 | 286,403 | 235,215 | 179,810 | 383,480 | 125,791 | 219,569 |
| Public Hearing | 0 | 132,392 | 22,800 | 41,000 | 202,997 | 73,946 | 78,745 |
| Litigation*** | 6,130 | 0 | 32,300 | 23,500 | 0 | 0 | 0 |
| TOTAL | \$779,579 | \$858,552 | \$888,243 | \$658,394 | \$955,790 | \$912,209 | \$709,287 |

^{*} This amount includes cases that have been mediated.

^{**} The benefits on some of the Commission's withdrawals with settlement are not known. The parties keep the terms of settlement confidential.

^{***}These settlements were achieved by the Attorney General's Office on cases sent to their office for civil action/litigation.

TABLE 17: CHARGE INTAKE

| | FY 06/07 | FY 07/08 | FY 08/09 |
|--------------------|--------------|--------------|--------------|
| Omaha | 539 (46%) | 561 (46%) | 539 (39%) |
| Lincoln | 518 (45%) | 593 (48%) | 765 (56%) |
| <u>Scottsbluff</u> | 109 (9%) | 72 (6%) | 70 (5%) |
| TOTAL | 1,166 (100%) | 1,226 (100%) | 1,374 (100%) |

NOTES/HIGHLIGHTS

Overall total of 1,374 represents a 12% increase from FY 07/08 intake, and a 18% increase from FY 06/07 total intake.

Omaha total of 539 represents a 4% decrease from FY 07/08 office intake.

Lincoln total of 765 represents a 29% increase from FY 07/08 office intake. (There was a large group that filed which consisted of 157 charges. This explains the large increase this year.)

Scottsbluff total of 70 represents a 3% decrease from FY 07/08 office intake.

TABLE 18: INVESTIGATOR CASE COMPLETION

| | FY 06/07 | FY 07/08 | FY 08/09 |
|-----------------|--------------|--------------|--------------|
| Investigations | 875 (80%) | 870 (75%) | 886 (85%) |
| Settlements | 95 (8%) | 133 (11%) | 73 (7%) |
| Admin. Closures | 129 (12%) | 165 (14%) | 79 (8%) |
| TOTAL | 1,100 (100%) | 1,168 (100%) | 1,038 (100%) |

NOTES/HIGHLIGHTS:

Total of 1,038 completions represents an 11% decrease from FY 07/08 totals, and a 6% decrease from FY 06/07 totals.

Investigations (886) represent 85% of total, compared to 75% in FY 07/08 and 80% in FY 06/07.

Settlements (73) represent 7% of total, compared to 11% in FY 07/08 and 8% in FY 06/07.

Administrative Closures (79) represent 8% of total, compared to 14% in FY 07/08 and 12% in FY 06/07.

CASE COMPLETION SUMMARY TABLES FY 04/05 – 08/09

TABLE 19: AVERAGE INVESTIGATION HOURS

| | FY 04/05 | FY 05/06 | FY 06/07 | FY 07/08 | FY 08/09 |
|------------|----------|----------|----------|----------|----------|
| Hours/File | 8.8 | 18.3 | 10.2 | 8.7 | 8.5 |

* * *

TABLE 20: AVERAGE DAYS PER INVESTIGATION

| | FY 04/05 | FY 05/06 | FY 06/07 | FY 07/08 | FY 08/09 |
|--------------|----------|----------|----------|----------|----------|
| Average Days | 82.9 | 86.1 | 94.3 | 98.4 | 93.4 |

 \star

TABLE 21: FROM FILING TO ASSIGNMENT AND DETERMINATION, AVERAGE DAYS -- CAUSE/NO CAUSE ONLY

| | FY 04/05 | FY 05/06 | FY 06/07 | FY 07/08 | FY 08/09 |
|-------------------------|----------|----------|----------|----------|----------|
| Filing to Assignment | 146 | 171 | 229 | 244 | 196 |
| Filing to Determination | 257 | 296 | 364 | 382 | 333 |

*** * ***

TABLE 22: CONCILIATION TIME PER CASE

| | FY 04/05 | FY 05/06 | FY 06/07 | FY 07/08 | FY 08/09 |
|---------------|----------|----------|-----------------|----------|----------|
| Hours Average | 7 | 6 | 8 | 7 | 8 |
| Days Average | 82 | 64 | 92 | 79 | 72 |

*** * ***

TABLE 23: CAUSE/SETTLEMENT CASES

| Percentage of Total | FY 04/05 | FY 05/06 | FY 06/07 | FY 07/08 | FY 08/09 |
|----------------------|----------|----------|----------|----------|----------|
| Comm. Determinations | 20% | 16% | 18% | 16% | 14% |

*** * ***

TABLE 24: CAUSE CASES

| Percentage of | FY 04/05 | FY 05/06 | FY 06/07 | FY 07/08 | FY 08/09 |
|--------------------|----------|-----------------|-----------------|-----------------|----------|
| Fully Investigated | | | | | |
| Cases | 11% | 11% | 9% | 6% | 6% |

| | | EQUAL | | PUBLIC | |
|-------------|------------|--------------|---------|---------------|--------------|
| FEPA | AGE | PAY | HOUSING | ACCOM | TOTAL |
| 54 | 9 | 1 | 1 | 3 | 68 |

TABLE 26: REASONABLE CAUSE CASES BY BASIS
FY 08/09

| BASIS | CASES | BASIS | CASES |
|-----------------|-------|-----------------------------|-------|
| Race | 17 | Disability | 16 |
| Color | 12 | Religion | 1 |
| Sex | 18 | Marital Status | 1 |
| Sex-Pregnancy | 6 | Retaliation | 16 |
| National Origin | 3 | Retaliation – Whistleblower | 2 |
| Age | 7 | Familial Status | 0 |

TABLE 27: REASONABLE CAUSE CASES BY ISSUE FY 08/09

| ISSUES | CASES | ISSUES | CASES |
|----------------------------|-------|--------------------------|-------|
| Hire | 9 | Constructive Discharge | 5 |
| Promote | 5 | Conditions of Employment | 14 |
| Harassment | 10 | Reasonable Accommodation | 4 |
| Sexual Harassment | 7 | Wages | 5 |
| Discipline | 8 | Intimidation | 2 |
| Discharge | 35 | Hostile Work Environment | 1 |
| Assignment | 1 | Suspension | 2 |
| Prohibited Medical Inquiry | 1 | Demotion | 1 |
| Public Accommodation | 2 | Refusal to Rent | 1 |
| References Unfavorable | 2 | Reinstatement | 1 |
| Denial of Service | 1 | Training | 1 |

TABLE 28: CONCILIATION SUMMARY

| Total Con | ciliations Attempted | 65 |
|-----------|--|-----------|
| Successfu | 1 | 28* |
| Unsuccess | sful (Forwarded to Hearing) | 6 |
| | sful (Forwarded to Civil Action-Housing) | |
| | ratively Closed | |
| | eakdown Below) | |
| a. | Withdrawal with Settlement | 0 |
| b. | Withdrawal without Settlement | 0 |
| c. | Failure of Complainant to Cooperate | 0 |
| | Unable to Locate Complainant | |
| e. | Unsuccessful - Dismissals | 18** |
| f. | Lack of Jurisdiction. | 0 |
| g. | Complainant Filing in Court | 12 |
| | Bankruptcy of Respondent | |
| Total Dol | lars | \$219,569 |
| | | |

^{* 5-}adopted EEOC's decision** 2-adopted EEOC's decision

TABLE 29: CONCILIATIONS

| FISCAL YEAR | 2004/05 | 2005/06 | 2006/07 | 2007/08 | 2008/09 |
|--|-----------|-----------|-----------|-----------|-----------|
| Cases to Conciliation (Reasonable Cause) | 106 | 108 | 93 | 52 | 68 |
| Cases Pending from Prior Fiscal Year | 19* | 15 | 41 | 15 | 11 |
| TOTAL CASES | 125 | 123 | 134 | 67 | 79 |
| Conciliations Attempted | 110 | 82 | 119 | 56 | 65 |
| Successful Conciliations | 41 | 24 | 29 | 15 | 28 |
| Unsuccessful Conciliations | 25 | 11 | 32 | 6 | 7 |
| Conciliations Administratively Closed | 44 | 47 | 58 | 35 | 30 |
| MONETARY RELIEF | \$235,415 | \$179,810 | \$383,480 | \$125,791 | \$219,569 |
| Conciliation Pending | 15 | 41 | 15 | 11 | 14 |

^{*}The decision on two of the pending cases was reversed.

TABLE 30: SUCCESSFUL CONCILIATION DETAIL- FY 08/09

| DISCRIMINATORY ACT | AWARD TO COMPLAINANT |
|--|--|
| Sex (sexual harassment) | \$2,500; EEO Policy; EEO Training |
| Sex, Race, Color, Retaliation (harassment, constructive discharge) | \$10,000; EEO Training |
| Disability (failure to accommodate, termination) | \$21,000 |
| Retaliation (denial of raise, discipline, constructive discharge) | \$12,500 |
| Race, Color (termination, failure to re-hire) | \$23,333.34-compensatory \$11,666.66- attorney fees; discontinue discrimination policy; change from termination to voluntary resignation) |
| Retaliation (failure to interview) | \$10,000; \$219-attorney fees; first consideration for next position |
| Pregnancy, Retaliation (termination) | \$6,750; \$750-attorney fees |
| Sex (termination) | \$10,000; \$5,000-attorney fees |
| Retaliation (termination) | \$6,000 |
| Whistleblower (termination) | \$3,000 |
| Race (termination) | \$2,500 |
| Pregnancy (terms & conditions, termination) | \$2,000-backpay; policy change |
| Age, Sex (harassment, termination) | \$5,600 |
| Race, Color (disparate treatment) | \$250; Public Accommodation training |
| Race, Color (termination) | \$5,000 |
| Disability (discipline, termination) | \$8,000 |
| Record of Disability (termination) | \$5,690; \$1,310-attorney fees |
| Sex, retaliation (sexual harassment, discipline) | \$3,000; EEO training; removal of discipline |
| Disability (failure to accommodate, termination) | \$12,500 |
| Retaliation, Whistleblower (termination) | \$31,000; training |
| Race, Color (termination) | \$20,000; training, neutral reference |

PUBLIC HEARINGS

In conformity with the Nebraska Fair Employment Practice Act, Section 48-1119, the Commission may take a case to Public Hearing if reasonable cause is found and attempts at conciliation are unsuccessful. The table below represents the Commission's activity after ordering Public Hearings in fiscal year 2008/2009, and the following tables give a brief composite of those hearings actually conducted during each respective fiscal year.

TABLE 31: PUBLIC HEARINGS

| Fiscal Year | 02/03 | 03/04 | 04/05 | 05/06 | 06/07 | 07/08 | 08/09 |
|-----------------------|-------|-------|-------|-------|-------|-------|-------|
| Numbered Ordered | 11 | 14 | 24 | 10 | 30 | 4 | 6 |
| Number Held* | 4 | 2 | 3 | 5 | 21 | 5 | 1 |
| Number Carried Over | 8 | 7 | 13 | 23 | 7 | 6 | 1 |
| Orders Issued (Final) | 12 | 8 | 14 | 26 | 31 | 9 | 4 |
| Pending | 7 | 13 | 23 | 7 | 6 | 1 | 3 |

^{*}A full and complete hearing was conducted.

TABLE 32: PUBLIC HEARING DISPOSITION JULY 2008 - JUNE 2009

| Total Final Orders Issued | | 4 |
|-----------------------------------|---|---|
| Outcome of Final Orders: | | |
| Violation found | 1 | |
| Settlement Prior to Hearing | 2 | |
| Complainant Filing/Filed in Court | 1 | |

TABLE 33: PUBLIC HEARING ORDERED; NOT HELD AS OF JUNE 30, 2009

| <u>Complainant</u> | <u>Respondent</u> | <u>Case No.</u> | Hearing Examiner |
|--------------------|-------------------|-----------------|-------------------------|
| Osborn | BNSF Railway | 39198 | Tringe |
| Monarrez | HyVee | 2310-PA | Moriarty |

TABLE 34: PUBLIC HEARING ORDERED; COMPLAINT NOT SIGNED BY COMPLAINANT AS OF JUNE 30, 2009

| Complainant | Respondent | Case No. | Hearing Examiner |
|--------------------|--------------------------|----------|-------------------------|
| Austin | Blessed Sacrament School | 39566 | NA |

<u>TABLE 35</u>: PUBLIC HEARING HELD; NO RECOMMENDED ORDER ISSUED BY THE HEARING EXAMINER AS OF JUNE 30, 2009

| Complainant | Respondent | Case No. | Hearing Examiner |
|--------------------|------------|----------|-------------------------|
| None | | | |

TABLE 36: CIVIL ACTION DISPOSITION JULY 2008 - JUNE 2009

| Dismissal | 2 |
|-----------|---|
| TOTAL | 2 |

HEARING DISPOSITION SUMMARY July 1, 2008 through June 30, 2009

NEB 2-05/06-5-36897 Bartholomew vs. Vishay Dale Electronics, Inc. Disability (Termination)

The Complainant alleged she was terminated based on her disability. She alleged the Respondent terminated her because they no longer wanted to accommodate her disability related absences. The Commission found Reasonable Cause. The case was forwarded to public hearing. The Hearing Officer found in favor of the Complainant. The Commission accepted the Hearing Officer's Recommended Order.

NEB 1-06/07-8-37309

Laam vs. Tecumseh Poultry LLC d/b/a MBA Poultry Disability and Retaliation (Failure to Accommodate and Termination)

The Complainant alleged he was treated unfairly, denied an accommodation, was suspended and eventually terminated. The Commission found Reasonable Cause. The case was forwarded to public hearing. The case was settled between the parties prior to a Public Hearing being held. The Hearing Officer issued a Settlement Order and Dismissal which the Commission accepted and closed the case.

NEB 1-07/08-8-38324 Gowen vs. Nebraska Dept of Health & Human Services Disability (Failure to Hire)

The Complainant alleged discrimination based upon her disability. The Complainant alleged she had applied for a position that she was well qualified for and that a less qualified candidate was hired. The Commission found Reasonable Cause. The case was forwarded to public hearing. The case was privately settled between the parties prior to a Public Hearing being held. The Hearing Officer issued a Recommended Order which the Commission accepted and closed the case.

NEB 1-07/08-2-38942 McGinnis vs. Christ The King Church of Omaha Sex, Pregnancy and Marital Status (Termination and Terms and Conditions)

The Complainant alleged she was discriminated against based on her sex, pregnancy and marital status. The Complainant stated she was terminated and a similarly situated teacher was not. The Commission found Reasonable Cause. The case was forwarded to public hearing. The Complainant was indicating that a right-to sue letter was being requested. At this point the Hearing Officer recommended the case be dismissed. The Commission later received documentation that the Complainant had filed in court and then issued a Final Order dismissing the case based on the court filing.